

Business Profile

PERSONNEL MANAGEMENT & COMMUNICATION SOLUTIONS

It's time to shift your **paradigm.**

We have made it our mission to Pioneer World Class Communication and Personnel Management Solutions.

Our innovative and user-friendly suite of solutions allows you to communicate, monitor, equip and energize your workforce. Accountability and real-time reporting comes standard at every point of contact and is instantly available at the click of a button.

Redundancy is at the core of our Business.

We are extremely proud of our uptime stats for the past eight years

>99%

Achieved in **2022**

>99%

Achieved in **2021**

>99%

Achieved in **2020**

>99%

Achieved in **2019**

>99%

Achieved in **2018**

>99%

Achieved in **2017**



Welcome.

Personnel Management and Communication Solutions... in the palm of your hands.

Vision

We strive to empower your team with innovative technology.

Mission

Instacom's mission is to build a long term relationship with every client and create a difference in your workplace by providing a reliable end-to-end personnel management solution and deliver on 24/7 support.

By getting involved in the community and environment, together we will make a difference.

Instacom's Core Values.

Company Advantages

Instacom's advantage is firstly our core values and secondly our unique service delivery and lastly our suite of services integrated into an all-in-one, a-z, tailored solution. Our values in the way we conduct our business include every action taken by each staff member. We believe our solution is only as strong as the company staff members who support it.



Brands that trust us.



Our Solutions.

are tailored for industry specific market needs.

We understand that not all organisations are the same. Each one has its own challenges and requirements. This fact has motivated us to create a service strategy around five core deliverables:

- Intuitive applications that are user-centred
- Reliable infrastructure that inspires confidence
- Fully Rugged Devices designed from inside out to work in extreme conditions
- Foresight to Anticipate and dictate future long term trends
- Align Opportunities with Innovation Strategy

We investigate your business processes and analyse your key outputs to create an integrated communication, personnel management and tracking solution to fit your specific needs. Ultimately, this will increase your operational efficiency and simultaneously drive down your cost.



Our Solutions.

60 000+ solutions deployed



The Differentiator.

HSNS Concept - The 4 Pillars



HARDWARE

We ensure specialised, durable & reliable hardware for any type of work environment. Our hardware is ICASA & IP certified giving your staff the ultimate reliable device to work with.



SOFTWARE

We provide you with easy to use and relevant information through the use of our software. Data is captured in real-time, giving you accurate and efficient information ready to use when you are.



NETWORK

Instacom is the only service provider in South Africa with carrier-grade server infrastructure hosted and managed by Africa's Premier Mobile Network Operators. This makes us your preferred network partner.



SUPPORT

Experience real peace of mind with a 24/7 Customer Care Centre, always available for remote & on-site support. Our in-house development & repairs departments will deliver on your daily needs & ensure optimal turnaround time.

Global Reach.

South African Branches

GAUTENG (HQ)

Centurion

14 Peter Street,
Highveld Techno Park,
Centurion,
0169

KWAZULU-NATAL

Amanzimtoti

EASTERN CAPE

Port Elizabeth

LIMPOPO

Polokwane

WESTERN CAPE

Cape Town

FREE STATE

Bloemfontein

CANADA

Calgary

KENYA

Nairobi

NIGERIA

Lagos

TANZANIA

Dar es Salaam

ZAMBIA

Lusaka

GABON

Liberville

AUSTALIA

Canberra

BOTSWANA

Gabarone

ZIMBABWE

Harare

MALAWI

Lilongwe

MOZAMBIQUE

Maputo

NAMIBIA

Windhoek

ETHIOPIA

Addis Ababa

U.S. TEXAS

Dallas (Coming Soon)





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